



North Northamptonshire Council Performance Report - January 2022

Key to Performance Status Colours

Progress Status Key:
Green - On target or over-performing against target
Amber - Under-performing against target but within 5% corporate tolerance (or other agreed tolerance as specified)
Red - Under-performing against target by more than 5% (or other agreed tolerance as specified)
Dark Grey - Data missing
Grey - Target under review
Turquoise - Tracking Indicator only

Direction of Travel Key	
An acceptable range = within 5% of the last period's performance	
↑G	Performance has improved from the last period – Higher is better
↓G	Performance has improved from the last period – Lower is better
↑	Performance has deteriorated but is still on or above target or within an acceptable range of 5% of the last period – Lower is better
→	Performance has stayed the same since the last period
↓	Performance has deteriorated but is still on or above target or within an acceptable range of 5% of the last period – Higher is better
↑R	Performance has deteriorated from the last period – Lower is better
↓R	Performance has deteriorated from the last period – Higher is better
⇧	Actual increased - neither higher or lower is better
⇨	Actual has stayed the same since the last period - neither higher or lower is better
⇩	Actual decreased - neither higher or lower is better

Children's Trust Progress Status Key:
Green - At target or better
Amber - Below target - within tolerance
Red - Below target - outside tolerance
Grey - No RAG

Children's Trust Direction of Travel Key	
↑G	Performance improved since last month
→	Performance the same as last month
↓A	Performance declined since last month

Terminology key

TBC	To be confirmed
TBD	To be determined
n/a	Not applicable
Actual	The actual data (number/percentage) achieved during the reporting period
Benchmark	A comparator used to compare the Council's performance against. The 2020/21 average for Unitary Councils in England has been used where available unless otherwise stated.

North Northamptonshire Council Performance Report - January 2022
January 2022 Progress Report

Legal & Democratic																																														
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Target	Comments																																	
Human Resources																																														
TBC	T19	Number of working days lost to sickness per employee (Short Term)	<table border="1"> <caption>Days lost per FTE</caption> <thead> <tr> <th>Month</th> <th>Short Term</th> <th>Long Term</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>0.19</td><td>0.36</td></tr> <tr><td>May</td><td>0.16</td><td>0.36</td></tr> <tr><td>Jun</td><td>0.23</td><td>0.43</td></tr> <tr><td>Jul</td><td>0.3</td><td>0.46</td></tr> <tr><td>Aug</td><td>0.28</td><td>0.56</td></tr> <tr><td>Sep</td><td>0.27</td><td>0.54</td></tr> <tr><td>Oct</td><td>0.34</td><td>0.57</td></tr> <tr><td>Nov</td><td>0.60</td><td>0.40</td></tr> <tr><td>Dec</td><td>0.58</td><td>0.38</td></tr> <tr><td>Jan</td><td>0.49</td><td>0.47</td></tr> </tbody> </table>	Month	Short Term	Long Term	Apr	0.19	0.36	May	0.16	0.36	Jun	0.23	0.43	Jul	0.3	0.46	Aug	0.28	0.56	Sep	0.27	0.54	Oct	0.34	0.57	Nov	0.60	0.40	Dec	0.58	0.38	Jan	0.49	0.47	Local Government 'single tier' national average - 9.2 days lost per employee over 12 months (0.77 days lost per month)	n/a	n/a	n/a	3.02 days lost	0.58 days lost	0.49 days lost	↓ G	*LG Benchmark (Apr-Jan) split: 3.16 days lost short term and 4.5 days lost long term	There has been a decrease in ST sickness from December to January. The YTD sickness shows that we are lower than the benchmark so far in 2021/22 for short term sickness and higher than the benchmark for long term sickness. (Note:- the YTD sickness may total up slightly differently to the monthly sickness rates reported as monthly sickness is recorded on the 1st of following month, each month and the YTD sickness is calculated at the end of the year to date period. So for January the YTD sickness is recorded on the 1st March. This can therefore lead to slight discrepancies as sickness days will have been added retrospectively throughout the year.)
	Month	Short Term		Long Term																																										
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T20	Number of working days lost to sickness per employee (Long Term)	n/a	n/a	n/a	5.21 days lost	0.38 days lost	0.47 days lost	↑ R																																						
Information Governance																																														
TBC	T11	% of Freedom of Information Requests completed in 20 working days	<table border="1"> <caption>% of Freedom of Information Requests completed in 20 working days</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>82.62%</td><td>93%</td></tr> <tr><td>May</td><td>82.22%</td><td>93%</td></tr> <tr><td>Jun</td><td>85.87%</td><td>93%</td></tr> <tr><td>Jul</td><td>84.16%</td><td>93%</td></tr> <tr><td>Aug</td><td>91.30%</td><td>93%</td></tr> <tr><td>Sep</td><td>93.33%</td><td>93%</td></tr> <tr><td>Oct</td><td>93.33%</td><td>93%</td></tr> <tr><td>Nov</td><td>93.33%</td><td>93%</td></tr> <tr><td>Dec</td><td>93.33%</td><td>93%</td></tr> <tr><td>Jan</td><td>93.33%</td><td>93%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	82.62%	93%	May	82.22%	93%	Jun	85.87%	93%	Jul	84.16%	93%	Aug	91.30%	93%	Sep	93.33%	93%	Oct	93.33%	93%	Nov	93.33%	93%	Dec	93.33%	93%	Jan	93.33%	93%	93%	82.62%	82.22%	85.87%	84.16%	91.30%	93.33%	↑ G	85%	9 active requests as at 22/02. Performance has continued to improve with volume being lower than previous months. This shows that the processes in place work provided there is sufficient resource to back it up.
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TBC	T12	% Environmental Information Regulation Requests completed in 20 working days	<table border="1"> <caption>% Environmental Information Regulation Requests completed in 20 working days</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>98.82%</td><td>93%</td></tr> <tr><td>May</td><td>99.07%</td><td>93%</td></tr> <tr><td>Jun</td><td>98.71%</td><td>93%</td></tr> <tr><td>Jul</td><td>98.98%</td><td>93%</td></tr> <tr><td>Aug</td><td>99.32%</td><td>93%</td></tr> <tr><td>Sep</td><td>100.00%</td><td>93%</td></tr> <tr><td>Oct</td><td>100.00%</td><td>93%</td></tr> <tr><td>Nov</td><td>100.00%</td><td>93%</td></tr> <tr><td>Dec</td><td>100.00%</td><td>93%</td></tr> <tr><td>Jan</td><td>100.00%</td><td>93%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	98.82%	93%	May	99.07%	93%	Jun	98.71%	93%	Jul	98.98%	93%	Aug	99.32%	93%	Sep	100.00%	93%	Oct	100.00%	93%	Nov	100.00%	93%	Dec	100.00%	93%	Jan	100.00%	93%	93%	98.82%	99.07%	98.71%	98.98%	99.32%	100.00%	↑ G	85%	11 active requests as at 22/02. The IG team need to remain vigilant on performance as they will soon be taking on full responsibility for the processing of EIR requests which is an increase to their already high workload.
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Finance Services														
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments
TBC	T14	% of invoices paid within 30 days	<p>Apr May Jun Jul Aug Sep Oct Nov Dec Jan</p> <p>● Actual --Target ---Trend</p>	n/a	91.80%	91.98%	97.82%	94.23%	97.69%	95.1%	↓	Higher is better	95%	<p>This calculation is based on the invoices paid within the month (rather than invoices received in the month). April data was inaccurate as the dates invoices were received were not available.</p> <p>Invoices not being paid within deadline is due to service users not completing goods receipts or invoice approvals within the required timescales. We will reiterate the correct process to the service users.</p>
Finance Strategy & Accountancy														
					6697 out of 7295	8709 out of 9468	9932 out of 10153	28261 out of 29991	3261 out of 3338	2,923 out of 3,075				

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Revenues and Benefits														
TBC	T15	% of Council Tax collected		96.41%	29.05% (Apr - Jun) 103.8% achieved of the target	56.79% (Apr-Sep) 101.4% achieved of the target	84.11% (Apr-Dec) 100.13% achieved of the target	93.1% (YTD) 99.04% achieved of the target	84.11% (YTD) 100.13% achieved of the target	93.1% (YTD) 99.04% achieved of the target	↓	Higher is better	94%	Dec 21 comment - This is slightly above target and will continue to be monitored. The direction of travel is calculated based on the actual performance achieved as a proportion of the target each month.
					£63,069,552.08	£123,531,775.70	£183,281,458.52	£202,916,527.22	£183,281,458.52	£202,916,527.22				
TBC	T16	% National Non Domestic Rates collected		97.93%	27.97% 99.9% achieved of the target	48.72% (Apr-Sep) 88.6% achieved of target	78.06% (Apr-Dec) 95.2% achieved of the target	87.03% 92.59% achieved of the target	78.06% (YTD) 95.2% achieved of the target	87.03% 92.59% achieved of the target	↓	Higher is better	94%	Dec 21 comment - Collection remains below the target due to affects of extended retail relief and uncertainty within the business sector. The direction of travel is calculated based on the actual performance achieved as a proportion of the target each month.
					£31,646,562.22	£65,922,739.58	£104,818,314.03	£116,929,260.37	£104,818,314.03	£116,929,260.37				
TBC	T17	Average time taken to process benefits & Council Tax Support Claims (days)		18 days	22.74 days	20.53 days	19.71 days	21.12 days	18.72 days	20.65 days	↑R	Lower is better	21 days	Dec 21 comment - Performance in month is exceeding target and remains on track for year, fluctuation is expected throughout year as Furlough ends and potential increases in Council tax claims.
					2827 claims	2306 claims	2062 claims	7803 claims	685 claims	608 claims				
TBC	T18	Average time taken to process benefits & Council Tax Support Changes of circumstances (days)		5 days	6.61 days	6.66 days	6.02 days	6.39 days	4.33 days	5.83 days	↑R	Lower is better	9 days	Dec 21 comment - This remains within target.
					14748 changes	12358 changes	11894 changes	42647 changes	3115 changes	3647 changes				

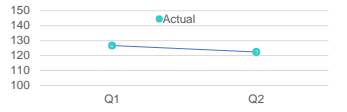
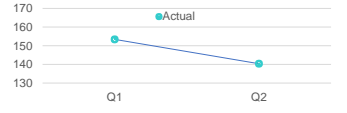
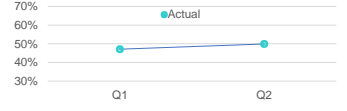
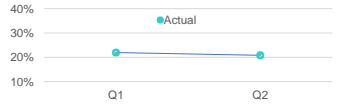
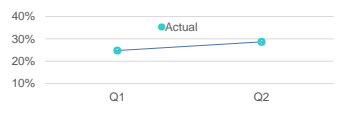
Transformation

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Customer Services														
TBC	T21a	% calls answered		93%	87.72%	80.70%	85.83%	77.75%	91.64%	87.53%	↓	Higher is better	90%	Performance was slightly under target for January however almost 6000 additional calls were answered in January compared to December. In addition some areas were short staffed at the beginning of the month due to vacancies and sickness.
					83637 out of 95345	88385 out of 109521	81298 out of 94717	283081 out of 364078	23850 out of 26026	29766 out of 34008				
TBC	T21b	Total number of calls received		n/a	118580	116773	94717	364078	26026	34008	↑	No polarity	No target - tracking indicator only	This row was added to show the total number of calls received by the council (as the above performance indicator excluded Corby Calls for April-July).
TBC	T22	Stage 1 complaints received		n/a	497	483	435	1528	116	113	↓G	Lower is better	No target - tracking indicator only	Complaint levels have remained consistent during the year so far with a wide variety of issues raised.
	T23	Stage 2 complaints received		n/a	28	18	30	84	8	8	→	Lower is better	No target - tracking indicator only	The number of cases reaching stage 2 remains low. This suggests that we are able to resolve issues effectively at stage 1.

Place & Economy														
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Planning Services														
TBC	T1	% major planning applications processed in 13 weeks	<p>Actual: 95.0%, 90.32%, 96.0%, 93.75%, 100%, 100% Target: 91% Trend: 91%</p>	91% <i>(Q1 2021/22 All English Authorities)</i>	95.0%	90.32%	96.0%	93.75%	100%	100%	➔	Higher is better	90%	Performance has returned to consistently excellent levels significantly above target.
					19 out of 20	28 out of 31	24 out of 25	75 out of 80%	14 out of 14	4 out of 4				
TBC	T2	% minor planning applications processed in 8 weeks	<p>Actual: 87.76%, 89.31%, 80.95%, 85.90%, 88.10%, 85.71% Target: 88% Trend: 88%</p>	88% <i>(Q1 2021/22 All English Authorities)</i>	87.76%	89.31%	80.95%	85.90%	88.10%	85.71%	⬇	Higher is better	85%	Staffing and recruitment of effective officers has been difficult resulting in performance dropping to match the target. This reflects national recruitment challenges across the profession.
					86 out of 98	117 out of 131	102 out of 126	329 out of 383	37 out of 42	24 out of 28				
TBC	T3	% other planning applications processed in 8 weeks	<p>Actual: 93.27%, 87.16%, 89.74%, 89.64%, 91.28%, 85.29% Target: 84% Trend: 84%</p>	84% <i>(Q1 2021/22 All English Authorities)</i>	93.27%	87.16%	89.74%	89.64%	91.28%	85.29%	⬇R	Higher is better	88%	Staffing and recruitment difficulties have resulted in performance dropping below the internal target. This remains a challenging target due to the volume of work and extreme variation in the scale of the proposals. We are exceeding the national benchmark.
					388 out of 416	387 out of 444	341 out of 380	1203 out of 1342	136 out of 149	87 out of 102				

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Environmental Health														
TBC	T4	% of food establishments in the area broadly compliant with food hygiene law		n/a	88.89% (Jun)	91.76% (Sep)	92.42% (Dec)	93.01%	92.42%	93.01%	↑G	Higher is better	95%	This indicator is now improving towards the target as the food teams catch up with inspections in line with the Food Standards Agencies Covid 19 Recovery Roadmap.
					2841 out of 3196	2874 out of 3132	2888 out of 3125	2900 out of 3118	2888 out of 3125	2900 out of 3118				
TBC	T5	Number of establishments with Eat out Eat Well award		n/a	23 (Jun)	17 (Sep)	14 (Dec)	13	14	13	↓	No polarity	No target - tracking indicator only	Eat out Eat Well awards expire after two years and in order to retain their awards it is necessary to reassess the business at the two year mark. Due to the Covid pandemic reassessments have not been carried out resulting in a big reduction in those businesses having awards and eventually all of them will expire. The project needs a complete rebrand and restart now that we are North Northants. Funding is being secured in conjunction with colleagues in Public Health however, this is a significant undertaking so it will be next year before any progress can be made. YTD and Quarterly figures are latest position.
TBC	T6	Number of food & environmental samples taken		n/a	10	0	75	108	47	23	↓	No polarity	No target - tracking indicator only	Sampling has not been carried out during the pandemic but is now being resumed on a gradual basis. This is deemed a lower priority than statutory inspections and enforcement.

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Highways														
TBC	T54	Number of defects repaired in the network		n/a	5902	4312	5956	17674	1953	1504	↓	No Polarity	No target - tracking indicator only	
TBC	T55	Number of defects outstanding on the network		n/a	977 (June 2021)	881 (Sept 2021)	666 (Dec 2021)	n/a	666	622	↓	No Polarity	No target - tracking indicator only	
TBC	T56	Repairs made to the network that are either permanent or semi-permanent		n/a	99.20%	98.98%	99.32%	99.26%	100%	100%	→	Higher is better	95% to 97%	
Place Directorate														
TBC	T58	Out of work benefits claimants (Ex county Place directorate)		3.8% (Jan 2022)	4.8%	4.3%	3.7%	3.7%	3.7%	3.7%	→	Lower is better	No target - tracking indicator only	Snapshot volume each month. Benchmark is East Midlands.
					10240	9135	7835	7800	7835	7800				

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Waste Services														
TBC	T59	KG of Waste per head of population		n/a	126.7 kg	122.4 kg	TBD	249.06 kg (up to Q2)	n/a (reported quarterly)	n/a (reported quarterly)	↓G	Lower is better	n/a	Data verified to National Level 1 for Q1 on 19/11/21 & Q2 on 31/01/21. This indicator has stayed stable through the first six months of the year.
TBC	T93	Residual Household Waste per Household		n/a	153.41 kg	140.37 kg	TBD	293.78 kg (up to Q2)	n/a (reported quarterly)	n/a (reported quarterly)	↓G	Lower is better	n/a	Data verified to National Level 1 for Q1 on 19/11/21 & Q2 on 31/01/21. A very small reduction which is often seen over summer period due to more people being away in summer months.
TBC	T94	% Household Waste sent for reuse, recycling or composting		n/a	47.10%	49.90%	TBD	49.90%	n/a (reported quarterly)	n/a (reported quarterly)	↑G	Higher is better	n/a	Data verified to National Level 1 for Q1 on 19/11/21 & Q2 on 31/01/21. This indicator will be higher in the summer months due to seasonal variations in garden waste.
TBC	T95	Household Waste Arisings which have been sent for Recycling		n/a	21.95%	20.83%	TBD	21.34% (up to Q2)	n/a (reported quarterly)	n/a (reported quarterly)	↓R	Higher is better	n/a	Data verified to National Level 1 for Q1 on 19/11/21 & Q2 on 31/01/21. This indicator has stayed stable through the first six months of the year.
TBC	T96	Household Waste sent for composting or anaerobic digestion (Inc. food and garden waste)		n/a	24.78%	28.66%	TBD	27.61% (up to Q2)	n/a (reported quarterly)	n/a (reported quarterly)	↑G	Higher is better	n/a	Data verified to National Level 1 for Q1 on 19/11/21 & Q2 on 31/01/21. Seasonal garden waste tonnages will affect this indicator.

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Waste Services														
TBC	T60a	Household kerbside collection: Tonnes of material collected through kerbside schemes - Co-mingled recycling		n/a	9212.66	8747.31	8616.33	29872.02	3125.14	3295.72	↑	No polarity	No target - tracking indicator only	January tonnages are always higher due to increased recyclable material over the Christmas period. Q2 data is now verified. This is a relatively stable waste stream, however performance is impacted by the level of contamination created by residents who put the wrong waste in the recycling bin. The Council continues to raise awareness and engage with residents to ensure that co-mingled recycling is clean and not contaminated by wet or dirty materials which affect the performance and presents significant financial risk to the Council when dealing with rejected loads of recyclable material.
TBC	T60b	Household kerbside collection: Tonnes of material collected through kerbside schemes - Food waste		n/a	990.28	986.16	975.96	3284.4	339.26	332	↓	No polarity	No target - tracking indicator only	Q2 data is now verified. Food waste is currently collected in East Northants and Corby. Factors that affect food waste performance include the level of multiple deprivation, and the availability of alternate capacity such as residual containers. The waste team intend to carry out awareness raising activity during 22/23 to increase participation in food waste collection. Removal of food waste from other waste streams, such as residual waste, is a key activity for effective waste collection systems, and requirements of The Environment Bill 2021 mean that food waste collections should be extended to all households from 2025.
TBC	T60c	Household kerbside collection: Tonnes of material collected through kerbside schemes - Garden waste		n/a	8387.75	8532.85	3789.60	21207.08	424.92	496.88	↑	No polarity	No target - tracking indicator only	Garden waste tonnages are affected by the greatest amount of seasonal variance and is not collected in Wellingborough during the period November to March. Yields for this material increase during Q1 and Q2 and drop off in the winter by approximately 60%. Arisings for garden waste are also affected by weather conditions, in dry years, the overall yield will be reduced.
TBC	T62	Household kerbside collection: Tonnes of material collected through residual waste service		n/a	17100.14	16532.04	Available approx. April	16532.04 (Q2 latest available)	16532.04 (Q2 latest available)	16532.04 (Q2 latest available)	↓G	Lower is better	No target tracking purposes only	Q3 data will be available approximately April 2022.
TBC	T64a	Fly tipping: number of fly tips reported		n/a	1022	1132	Available approx. April	1132 (Q2 latest available)	1132 (Q2 latest available)	1132 (Q2 latest available)	↑R	Lower is better	No target tracking purposes only	Q3 data will be available approximately April 2022.
TBC	T64b	Fly tipping: number of fly tips investigated		n/a	465	367	Available approx. April	367 (Q2 latest available)	367 (Q2 latest available)	367 (Q2 latest available)	n/a	No polarity	No target tracking purposes only	Q3 data will be available approximately April 2022. No of investigations is dependant on evidence being found in the waste and an alleged offender being identified
TBC	T65	Percentage of waste treated (residual kerbside waste, HWRC, wood)		n/a	90.95%	91.48%	93.12%	91.90%	93.60%	92.60%	↓	No polarity	No target tracking purposes only	While the quantity of waste can fluctuate, the percentage of waste treated is relatively stable, being managed through contract requirements.
TBC	T66	Percentage of waste re-used, recycled, composted from HWRC sites		43.2%	40.01%	42.49%	39.34%	40.18%	35.36%	34.30%	↓	Higher is better	No target tracking purposes only	Quality and quantity of waste that can be reused, recycled or composted is subject to variation throughout the year. Lower visitor numbers in winter months means a reduction in total waste and therefore reduction of percentage waste reused, recycled or composted. There is also no guarantee that the quality of waste being brought to the Household Recycling Centres (HWRC) is fit for reuse or recycling, therefore these can see monthly variations. Compost tonnages is the area most affected by seasonal variance so yields for this material drop off in the winter.

Children's Services																																															
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments																																	
Learning, Skills & Education																																															
TBC	T44 (LS3a)	% of primary schools judged as good or outstanding by Ofsted	<table border="1"> <caption>% of primary schools judged as good or outstanding by Ofsted</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>73%</td><td>85%</td></tr> <tr><td>May</td><td>73%</td><td>85%</td></tr> <tr><td>Jun</td><td>73%</td><td>85%</td></tr> <tr><td>Jul</td><td>73%</td><td>85%</td></tr> <tr><td>Aug</td><td>73%</td><td>85%</td></tr> <tr><td>Sep</td><td>73%</td><td>85%</td></tr> <tr><td>Oct</td><td>74.8%</td><td>85%</td></tr> <tr><td>Nov</td><td>75.7%</td><td>85%</td></tr> <tr><td>Dec</td><td>74.8%</td><td>85%</td></tr> <tr><td>Jan</td><td>75.7%</td><td>85%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	73%	85%	May	73%	85%	Jun	73%	85%	Jul	73%	85%	Aug	73%	85%	Sep	73%	85%	Oct	74.8%	85%	Nov	75.7%	85%	Dec	74.8%	85%	Jan	75.7%	85%	85%	73% (Jun)	73% (Sep)	74.8% (Dec)	75.7%	74.8%	75.7%	↑G	Higher is better	88%	There is a minor change in the proportion of primary schools that are judged as good or outstanding by Ofsted this month, up to 75.7% from 74.8% as at the end of December, this is an increase of 1 primary school. Of the 111 primary schools in the authority area, 84 are rated either good or outstanding in their latest inspection (as of 31st January 2022)
Month	Actual	Target																																													
Apr	73%	85%																																													
May	73%	85%																																													
Jun	73%	85%																																													
Jul	73%	85%																																													
Aug	73%	85%																																													
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Nov	75.7%	85%																																													
Dec	74.8%	85%																																													
Jan	75.7%	85%																																													
TBC	T45 (LS4a)	% of secondary schools judged as good or outstanding by Ofsted	<table border="1"> <caption>% of secondary schools judged as good or outstanding by Ofsted</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>70%</td><td>71%</td></tr> <tr><td>May</td><td>70%</td><td>71%</td></tr> <tr><td>Jun</td><td>70%</td><td>71%</td></tr> <tr><td>Jul</td><td>70%</td><td>71%</td></tr> <tr><td>Aug</td><td>70%</td><td>71%</td></tr> <tr><td>Sep</td><td>70%</td><td>71%</td></tr> <tr><td>Oct</td><td>78%</td><td>71%</td></tr> <tr><td>Nov</td><td>78%</td><td>71%</td></tr> <tr><td>Dec</td><td>78%</td><td>71%</td></tr> <tr><td>Jan</td><td>78%</td><td>71%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	70%	71%	May	70%	71%	Jun	70%	71%	Jul	70%	71%	Aug	70%	71%	Sep	70%	71%	Oct	78%	71%	Nov	78%	71%	Dec	78%	71%	Jan	78%	71%	71%	70% (Jun)	70% (Sep)	80% (Dec)	80%	80%	→	Higher is better	65%	There is no change in the proportion of secondary schools that are judged as good or outstanding by Ofsted this month. Of the 20 secondary schools in the authority area, 16 are rated either good or outstanding in their latest inspection (as of 31st January 2022)	
Month	Actual	Target																																													
Apr	70%	71%																																													
May	70%	71%																																													
Jun	70%	71%																																													
Jul	70%	71%																																													
Aug	70%	71%																																													
Sep	70%	71%																																													
Oct	78%	71%																																													
Nov	78%	71%																																													
Dec	78%	71%																																													
Jan	78%	71%																																													
TBC	T46 (LS11f)	Current number of home educated children	<table border="1"> <caption>Current number of home educated children</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>607</td><td>604</td></tr> <tr><td>May</td><td>607</td><td>604</td></tr> <tr><td>Jun</td><td>600</td><td>604</td></tr> <tr><td>Jul</td><td>600</td><td>604</td></tr> <tr><td>Aug</td><td>600</td><td>604</td></tr> <tr><td>Sep</td><td>600</td><td>604</td></tr> <tr><td>Oct</td><td>600</td><td>604</td></tr> <tr><td>Nov</td><td>600</td><td>604</td></tr> <tr><td>Dec</td><td>600</td><td>604</td></tr> <tr><td>Jan</td><td>661</td><td>604</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	607	604	May	607	604	Jun	600	604	Jul	600	604	Aug	600	604	Sep	600	604	Oct	600	604	Nov	600	604	Dec	600	604	Jan	661	604	n/a	607 (Jun)	600 (Sep)	631 (Dec)	661	631	661	↑	No polarity	No target - tracking indicator only	The number of children who are electively home educated at the end of January was 661, this is an increase of 30 children from the position at the end of December and an increase from the 604 recorded at the start of the academic year.
Month	Actual	Trend																																													
Apr	607	604																																													
May	607	604																																													
Jun	600	604																																													
Jul	600	604																																													
Aug	600	604																																													
Sep	600	604																																													
Oct	600	604																																													
Nov	600	604																																													
Dec	600	604																																													
Jan	661	604																																													
TBC	T47 (NI 114)	Number of permanent exclusions from school - Total	<table border="1"> <caption>Number of permanent exclusions from school - Total</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>15</td><td>7</td></tr> <tr><td>May</td><td>7</td><td>7</td></tr> <tr><td>Jun</td><td>7</td><td>7</td></tr> <tr><td>Jul</td><td>7</td><td>7</td></tr> <tr><td>Aug</td><td>7</td><td>7</td></tr> <tr><td>Sep</td><td>7</td><td>7</td></tr> <tr><td>Oct</td><td>7</td><td>7</td></tr> <tr><td>Nov</td><td>18</td><td>7</td></tr> <tr><td>Dec</td><td>7</td><td>7</td></tr> <tr><td>Jan</td><td>6</td><td>7</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	15	7	May	7	7	Jun	7	7	Jul	7	7	Aug	7	7	Sep	7	7	Oct	7	7	Nov	18	7	Dec	7	7	Jan	6	7	35	15	7	26	35	7	6	↓	Lower is better	No target - tracking indicator only	YTD = Academic Year to Date (i.e. September to July). The number of permanent exclusions was 6 in January, a reduction from the 7 in December and 18 recorded in November. Exclusions are impacted by a range of factors within schools and the local authority, as well as seasonal trends which result in higher levels of exclusions at certain times of the year. Covid restrictions also have an impact on schools and pupils.
Month	Actual	Trend																																													
Apr	15	7																																													
May	7	7																																													
Jun	7	7																																													
Jul	7	7																																													
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Oct	7	7																																													
Nov	18	7																																													
Dec	7	7																																													
Jan	6	7																																													
TBC	T48 (New2)	Number of looked after children without a school place / missing education	<table border="1"> <caption>Number of looked after children without a school place / missing education</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>21</td><td>7</td></tr> <tr><td>May</td><td>7</td><td>7</td></tr> <tr><td>Jun</td><td>7</td><td>7</td></tr> <tr><td>Jul</td><td>7</td><td>7</td></tr> <tr><td>Aug</td><td>7</td><td>7</td></tr> <tr><td>Sep</td><td>7</td><td>7</td></tr> <tr><td>Oct</td><td>7</td><td>7</td></tr> <tr><td>Nov</td><td>7</td><td>7</td></tr> <tr><td>Dec</td><td>9</td><td>7</td></tr> <tr><td>Jan</td><td>9</td><td>7</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	21	7	May	7	7	Jun	7	7	Jul	7	7	Aug	7	7	Sep	7	7	Oct	7	7	Nov	7	7	Dec	9	7	Jan	9	7	n/a	21 (Jun)	7 (Sep)	7 (Dec)	9	7	9	↑R	Lower is better	No target - tracking indicator only	There are currently 9 children in care without a school place or missing from education as of 31st January. This is an increase of 2 from the position on 21st December.
Month	Actual	Trend																																													
Apr	21	7																																													
May	7	7																																													
Jun	7	7																																													
Jul	7	7																																													
Aug	7	7																																													
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Children's Trust (Please note that this data is for the whole of Northamptonshire and not just the North)														
TBC	T24 (KPI 1)	% of all referrals with a decision within 2 working days		n/a	88% (Jun)	84% (Sep)	98% (Dec)	n/a	98% (1145)	98% (543)	➔	Higher is better	85% (Tolerance 75% - 95%)	Data is for Northamptonshire Children's Trust (NCT) as a whole and therefore covers both West and North Northamptonshire. The RAG position are based upon the tolerances agreed in the contract KPIs between NCT and the Unitary councils.
TBC	T25 (KPI 2)	% of referrals with a previous referral within 12 months		n/a	34%	34%	35%	36%	36% (984)	35% (580)	⬆️G	Lower is better	29% (Tolerance 25% - 40%)	
TBC	T26 (KPI 3)	% of single assessments authorised within 45 working days		n/a	98%	98%	98%	98%	97% (581)	97% (770)	➔	Higher is better	85% (Tolerance 85% - 95%)	
TBC	T27 (KPI 4)	% of single assessments closing with no further action		n/a	35%	40%	40%	40%	37% (581)	39% (770)	⬇️A	Lower is better	35% (Tolerance 30% - 50%)	
TBC	T28 (KPI 5)	% of initial child protection conferences held within 15 days of a strategy discussion being initiated		79.8%	77%	81%	81%	81%	95% (63)	73% (62)	⬇️A	Higher is better	81% (Tolerance 66% - 86%)	

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr - Jun)	Quarter 2 Progress (Apr - Sep)	Quarter 3 Progress (Apr - Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments																																	
Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																															
TBC	T29 (KPI 6)	% of children that became the subject of a Child Protection Plan for the second or subsequent time	<table border="1"> <caption>Data for KPI 6: % of children that became the subject of a Child Protection Plan for the second or subsequent time</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>15%</td><td>20%</td></tr> <tr><td>May</td><td>20%</td><td>20%</td></tr> <tr><td>Jun</td><td>35%</td><td>20%</td></tr> <tr><td>Jul</td><td>32%</td><td>20%</td></tr> <tr><td>Aug</td><td>48%</td><td>20%</td></tr> <tr><td>Sep</td><td>35%</td><td>20%</td></tr> <tr><td>Oct</td><td>15%</td><td>20%</td></tr> <tr><td>Nov</td><td>22%</td><td>20%</td></tr> <tr><td>Dec</td><td>15%</td><td>20%</td></tr> <tr><td>Jan</td><td>32%</td><td>20%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	15%	20%	May	20%	20%	Jun	35%	20%	Jul	32%	20%	Aug	48%	20%	Sep	35%	20%	Oct	15%	20%	Nov	22%	20%	Dec	15%	20%	Jan	32%	20%	18%	22%	29%	26%	26%	15% (53)	33% (49)	↓ A	Lower is better	20% (Tolerance 15% - 35%)	This has been variable and on occasions too high. 16 of the 49 plans starting in January are children who had been on a plan before (9 families). 3 families ended plans within the last year, 2 within 2 years, and 4 ended 3+ years ago. Whilst a review of individual cases is due to be completed, there is an initial indication that the impact of the pandemic may have contributed to increase in stress and pressure for families and consequently escalation of needs.
Month	Actual	Target																																													
Apr	15%	20%																																													
May	20%	20%																																													
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Nov	22%	20%																																													
Dec	15%	20%																																													
Jan	32%	20%																																													
TBC	T30 (KPI 7)	Children who've been in care 2.5 yrs or more, and of those, who've been in the same placement for 2+ years / placed for adoption (%)	<table border="1"> <caption>Data for KPI 7: Children who've been in care 2.5 yrs or more, and of those, who've been in the same placement for 2+ years / placed for adoption (%)</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>64%</td><td>66%</td></tr> <tr><td>May</td><td>65%</td><td>66%</td></tr> <tr><td>Jun</td><td>65%</td><td>66%</td></tr> <tr><td>Jul</td><td>65%</td><td>66%</td></tr> <tr><td>Aug</td><td>68%</td><td>66%</td></tr> <tr><td>Sep</td><td>68%</td><td>66%</td></tr> <tr><td>Oct</td><td>71%</td><td>66%</td></tr> <tr><td>Nov</td><td>71%</td><td>66%</td></tr> <tr><td>Dec</td><td>72%</td><td>66%</td></tr> <tr><td>Jan</td><td>73%</td><td>66%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	64%	66%	May	65%	66%	Jun	65%	66%	Jul	65%	66%	Aug	68%	66%	Sep	68%	66%	Oct	71%	66%	Nov	71%	66%	Dec	72%	66%	Jan	73%	66%	67%	65% (Jun)	68% (Sep)	72% (Dec)	72%	72% (439)	73% (443)	↑ G	Higher is better	66% (Tolerance 56% - 70%)	
Month	Actual	Target																																													
Apr	64%	66%																																													
May	65%	66%																																													
Jun	65%	66%																																													
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TBC	T31 (KPI 8)	% Children in care with three of more placements in the previous 12 months	<table border="1"> <caption>Data for KPI 8: % Children in care with three of more placements in the previous 12 months</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>9%</td><td>10%</td></tr> <tr><td>May</td><td>9%</td><td>10%</td></tr> <tr><td>Jun</td><td>9%</td><td>10%</td></tr> <tr><td>Jul</td><td>9.5%</td><td>10%</td></tr> <tr><td>Aug</td><td>9.8%</td><td>10%</td></tr> <tr><td>Sep</td><td>9.8%</td><td>10%</td></tr> <tr><td>Oct</td><td>11.2%</td><td>10%</td></tr> <tr><td>Nov</td><td>11.2%</td><td>10%</td></tr> <tr><td>Dec</td><td>11.8%</td><td>10%</td></tr> <tr><td>Jan</td><td>12.7%</td><td>10%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	9%	10%	May	9%	10%	Jun	9%	10%	Jul	9.5%	10%	Aug	9.8%	10%	Sep	9.8%	10%	Oct	11.2%	10%	Nov	11.2%	10%	Dec	11.8%	10%	Jan	12.7%	10%	11%	9% (Jun)	10% (Sep)	12% (Dec)	13%	11.8% (1,179)	12.7% (1,174)	↓ A	Lower is better	10% (Tolerance 5% - 15%)	
Month	Actual	Target																																													
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Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)														
TBC	T32 (KPI 9)	% of young people now aged 17 - 21 and in employment, education or training who were looked after when aged 16		n/a	62%	60%	61%	62%	68% (66)	73% (83)	↑G	Higher is better	55% (Tolerance 50% - 60%)	
TBC	T33 (KPI 10)	% of young people now aged 17 - 21 and living in suitable accommodation who were looked after when aged 16		n/a	93%	91%	91% (66)	92%	91% (66)	95% (83)	↑G	Higher is better	90% (Tolerance 85% - 95%)	
TBC	T34 (KPI 11)	% of qualified social workers with caseloads above target		n/a	14.4% (Jun)	11.5% (Sep)	15.3% (Dec)	16%	15.3%	15.8%	↓A	Lower is better	12% (Tolerance 10% - 20%)	
TBC	T35 (KPI 12)	% of children placed more than 20 miles from their homes, outside LA boundary		21%	19%	19%	19%	18%	19% (1,179)	18% (1,174)	↑G	Lower is better	18% (Tolerance 17% - 27%)	

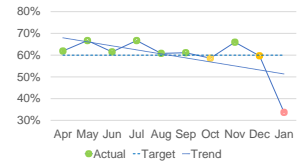
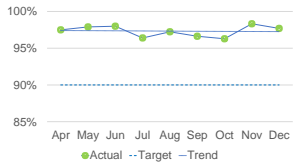
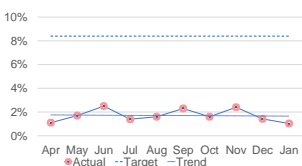
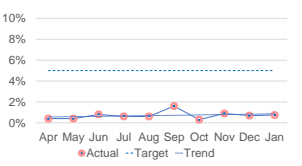
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Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																																										
TBC	T36 (KPI 13)	% of stage 1 complaints responded to within 10 working days	<table border="1"> <caption>Data for KPI 13</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>100%</td><td>50%</td><td>65%</td></tr> <tr><td>May</td><td>25%</td><td>50%</td><td>60%</td></tr> <tr><td>Jun</td><td>75%</td><td>50%</td><td>55%</td></tr> <tr><td>Jul</td><td>45%</td><td>50%</td><td>50%</td></tr> <tr><td>Aug</td><td>0%</td><td>50%</td><td>45%</td></tr> <tr><td>Sep</td><td>55%</td><td>50%</td><td>40%</td></tr> <tr><td>Oct</td><td>75%</td><td>50%</td><td>35%</td></tr> <tr><td>Nov</td><td>25%</td><td>50%</td><td>30%</td></tr> <tr><td>Dec</td><td>50%</td><td>50%</td><td>25%</td></tr> <tr><td>Jan</td><td>50%</td><td>50%</td><td>20%</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	100%	50%	65%	May	25%	50%	60%	Jun	75%	50%	55%	Jul	45%	50%	50%	Aug	0%	50%	45%	Sep	55%	50%	40%	Oct	75%	50%	35%	Nov	25%	50%	30%	Dec	50%	50%	25%	Jan	50%	50%	20%	n/a	78% (Jun)	57% (Sep)	50% (Dec)	n/a	50%	50%	➔	Higher is better	50% (Tolerance 30% - 60%)	
Month	Actual	Target	Trend																																																							
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TBC	T37 (KPI 14)	Stage 2 investigations as a % of stage 1 complaints received within the year to date	<table border="1"> <caption>Data for KPI 14</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>55%</td><td>30%</td><td>45%</td></tr> <tr><td>May</td><td>20%</td><td>30%</td><td>40%</td></tr> <tr><td>Jun</td><td>65%</td><td>30%</td><td>35%</td></tr> <tr><td>Jul</td><td>50%</td><td>30%</td><td>30%</td></tr> <tr><td>Aug</td><td>35%</td><td>30%</td><td>25%</td></tr> <tr><td>Sep</td><td>40%</td><td>30%</td><td>20%</td></tr> <tr><td>Oct</td><td>45%</td><td>30%</td><td>15%</td></tr> <tr><td>Nov</td><td>55%</td><td>30%</td><td>10%</td></tr> <tr><td>Dec</td><td>50%</td><td>30%</td><td>5%</td></tr> <tr><td>Jan</td><td>50%</td><td>30%</td><td>0%</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	55%	30%	45%	May	20%	30%	40%	Jun	65%	30%	35%	Jul	50%	30%	30%	Aug	35%	30%	25%	Sep	40%	30%	20%	Oct	45%	30%	15%	Nov	55%	30%	10%	Dec	50%	30%	5%	Jan	50%	30%	0%	n/a	69% (Jun)	40% (Sep)	51% (Dec)	n/a	51%	51%	↑G	Lower is better	30% (Tolerance 15% - 45%)	Based on 23 stage 2 received and pursued in year (April to Dec) & 45 pursued statutory complaints. There were no new statutory complaints escalated in Jan 22. This is an indicator that needs further consideration. Some of the stage 2 investigations refer to concerns that had been raised some time in the past and are going through the complaints stages.
Month	Actual	Target	Trend																																																							
Apr	55%	30%	45%																																																							
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TBC	T38 (KPI 16)	% of social worker vacancies	<table border="1"> <caption>Data for KPI 16</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>19.5%</td><td>20%</td><td>20%</td></tr> <tr><td>May</td><td>19%</td><td>20%</td><td>20%</td></tr> <tr><td>Jun</td><td>18%</td><td>20%</td><td>20%</td></tr> <tr><td>Jul</td><td>21%</td><td>20%</td><td>20%</td></tr> <tr><td>Aug</td><td>22.5%</td><td>20%</td><td>20%</td></tr> <tr><td>Sep</td><td>22%</td><td>20%</td><td>20%</td></tr> <tr><td>Oct</td><td>22.5%</td><td>20%</td><td>20%</td></tr> <tr><td>Nov</td><td>21.5%</td><td>20%</td><td>20%</td></tr> <tr><td>Dec</td><td>21%</td><td>20%</td><td>20%</td></tr> <tr><td>Jan</td><td>19.5%</td><td>20%</td><td>20%</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	19.5%	20%	20%	May	19%	20%	20%	Jun	18%	20%	20%	Jul	21%	20%	20%	Aug	22.5%	20%	20%	Sep	22%	20%	20%	Oct	22.5%	20%	20%	Nov	21.5%	20%	20%	Dec	21%	20%	20%	Jan	19.5%	20%	20%	n/a	18% (Jun)	21.9% (Sep)	22.5% (Dec)	19.7%	22.5%	19.7%	↑G	Lower is better	20% (Tolerance 16% - 26%)	The number of social work vacancies has decreased by 2.8% since last month.
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TBC	T39 (KPI 17)	% of social worker posts filled with agency staff	<table border="1"> <caption>Data for KPI 17</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>17.5%</td><td>18%</td><td>17.5%</td></tr> <tr><td>May</td><td>18%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Jun</td><td>18.5%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Jul</td><td>16%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Aug</td><td>15.5%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Sep</td><td>15.5%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Oct</td><td>15%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Nov</td><td>17%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Dec</td><td>16.5%</td><td>18%</td><td>17.5%</td></tr> <tr><td>Jan</td><td>18%</td><td>18%</td><td>17.5%</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	17.5%	18%	17.5%	May	18%	18%	17.5%	Jun	18.5%	18%	17.5%	Jul	16%	18%	17.5%	Aug	15.5%	18%	17.5%	Sep	15.5%	18%	17.5%	Oct	15%	18%	17.5%	Nov	17%	18%	17.5%	Dec	16.5%	18%	17.5%	Jan	18%	18%	17.5%	n/a	18.5% (Jun)	15.4% (Sep)	16.6% (Dec)	17.9%	16.6%	17.9%	↓A	Lower is better	18% (Tolerance 16% - 26%)	
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Adults, Communities & Wellbeing

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments
Housing														
TBC	T7a	Number of households whose homelessness was prevented		n/a	68	61	57	198	23	12	↓	No polarity	No target - tracking indicator only	Performance has fluctuated between months when looking at year to date figures. This reflects the difficulties the Housing Options team are having trying to secure accommodation solutions, particularly in the private sector.
TBC	T7b	Number of households whose homelessness was relieved		n/a	85	72	83	262	34	22	↓	No polarity	No target - tracking indicator only	
TBC	T8	Number of rough sleepers (single night snapshot figure)		12	18 (Jun 2021)	25 (Sep 2021)	4 (Dec 2021)	10 (Jan 2022)	4	10	↑R	Lower is better	9	This data is the latest single night snapshot figure taken each month. January has seen a rise in the number of rough sleepers with a high percentage being new to rough sleeping. The team have worked hard to ensure there is a clear plan of action for each case and are being supported to move on or have already been accommodated.
Communities														
TBC	T10	Number of Anti Social Behaviour incidents reported per quarter		n/a	102	493	253	946	91	98	↑	No polarity	No target - tracking indicator only	See split by area: Corby - 21 East Northamptonshire - 23 Kettering - 17 Wellingborough - 37

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments
Adult Social Care - Assessment Teams														
TBC	T67	Total number of people allocated to each team		n/a	5584 (Jun)	5248 (Sep)	5488 (Dec)	5531	5488	5531	↑	Lower is better	No target - tracking indicator only	Year to date method is latest snapshot.
TBC	T68	Number of unscheduled review requests		n/a	384	289	283	1060	83	104	↑R	Lower is better	No target - tracking indicator only	The figures for Q1 and Q2 have changed slightly as these were reported incorrectly last month. While this is an increase since Decembers figure, January remains below the monthly average of 106.
Adult Social Care - Short and Long Term (SALT) Services - Hospital														
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr - Jun)	Quarter 2 Progress (Apr - Sep)	Quarter 3 Progress (Apr - Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments
TBC	T69	Percentage of new requests for services (all ages) where route of access was discharge from hospital, that had a sequel of ST-MAX (short term support to maximise independence) (i.e. reablement)		n/a	37%	41%	39%	39%	39%	39%	→	Higher is better	No target - tracking indicator only	Monthly figures are latest year to date The lag in data from the demand in hospitals "in Month" will reflect in the transfer to long term services after an assessment outside of hospital. The average time from discharged to Permanent service is 60 days, therefore the December / January surge will not reflect until March / April / May. Volume related to requests for services where route of access was discharge from hospital.
					146	290	379	418	379	418				
Adult Social Care - Safeguarding														
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments
TBC	T70	Number of new concerns received		n/a	607	702	804	2336	243	223	↓G	Lower is better	No target - tracking indicator only	Please note historical figures often retrospectively increase slightly due to input delay.
TBC	T71	New concerns determined to be enquiries (both s42 and other) *(A S42 enquiry must take place if there is reason to believe that abuse or neglect is taking place)		n/a	163	182	261	666	63	60	↓	No polarity	No target - tracking indicator only	This is not a productivity measure as such it just shows the volume of potential enquiries. If a concern is determined to be an enquiry then that means there will be more work as a result. However, an LA can't control if something is S42. However we would want to monitor receiving large numbers as this would be a burden on the teams that carry out the enquiry stage of the process. Please note that historical figures often retrospectively increase slightly due to input delay.

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Adult Social Care - Deprivation of Liberty Safeguards (DoLS)														
TBC	T72	Open cases (No date restriction)		n/a	2023 (Jun)	1970 (Sep)	1831 (Dec)	1879	1831	1879	↑	Lower is better	No target - tracking indicator only	Data is latest snapshot.
Adult Social Care - In-House Provision														
TBC	T73	Therapy Service-Total Cases of Waiting for Booking & Assessment		n/a	635 (Jun)	638 (Sep)	400 (Dec)	396	400	396	↓G	Lower is better	No target - tracking indicator only	There continues to be reduction in the number of open cases throughout therapy services. We are maintaining a 12 week waiting list despite sickness absence within the team. Data is latest snapshot.
Adult Social Care - Domain Two: Delaying and Reducing the Need for Care and Support														
TBC	T74	Long-term support needs met by admission to residential and nursing care homes, per 100,000 population (older people)		511.7	175.87	324.66	489.28	527.38	489.28	527.38	↑	No polarity	No target - tracking indicator only	This is a cumulative total. Whilst we always want to avoid admissions to care homes this will always increase since care home admission is the right move for some people.
TBC	T75	Delaying and reducing the need for care and support		84.60%	59.9%	59.8%	60.1%	59.2%	60.1%	59.2%	↓	Higher is better	No target - tracking indicator only	This is a cumulative total and reflects the proportion of people going into short term services, rather than into long term care.

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Public Health														
TBC	T76	Smoking quit rate at 4 weeks		n/a	61.5% (Jun 2021)	61.1% (Sep 2021)	59.7% (Dec 2021)	33.7% (Jan 2022)	59.7% (Dec 2021)	33.7% (Jan 2022)	↓ R	Higher is better	60%	Q3 figure is still above the target, however December's and January's figures dropped below the target. January is significantly lower than the target. (Reported monthly only so latest value is reported at each quarter and YTD)
TBC	T77	% of infants due a new birth visit that received a new birth visit within 14 days of birth		86.8%	97.8%	96.8%	97.50%	97.3% (YTD to Dec 21)	97.70%	TBD	↓ (Nov 21 to Dec 21)	Higher is better	90%	This indicator represents the whole of Northamptonshire, 2021-22 data not available at a North Unitary level. January 2022 data will be available in March's report.
TBC	T79	% of in-year eligible population offered an NHS Health Check		1.5%	2.5% (Jun 2021)	2.3% (Sep 2021)	1.42% (Dec 2021)	1.03% (Jan 2022)	1.42% (Dec 2021)	1.03% (Jan 2022)	↓ R	Higher is better	8.4% (100% annual target)	Health check activities are calculated based on the location of the GP surgery that the patient is registered with, rather than the residence of this patient. Some patients may be residents of West Northants but registered to a GP in North Northants. These patients are included in the North rather than West.
TBC	T80	% of in-year eligible population who received an NHS Health Check		0.6%	0.8% (Jun 2021)	1.6% (Sep 2021)	0.69% (Dec 2021)	0.74% (Jan 2022)	0.69% (Dec 2021)	0.74% (Jan 2022)	↑ G	Higher is better	5% (60% annual target)	GPs are still very much recovering and capacity to deliver NHS Health Checks in practices is still limited, considering the winter pressures and the backlog from the 1st and 2nd wave that GPs have to focus on. Compared with national figures, we are much in line with national performance. Benchmark is England Q1 2021/22. (Reported monthly only so latest value is reported at each quarter and YTD)

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Quarter 3 Progress (Oct, Nov, Dec)	Year to Date	December 2021/22	January 2021/22	Direction of Travel (December - January)	Polarity	Target	Comments
Public Health (continued)														
TBC	T93	Breastfeeding rate at 6-8 weeks			53.2%	54.7%	55.3%	54.4%	54.6%	TBD	 G (Nov 2021 to Dec 2021)	Higher is better	55%	This indicator represents the whole of Northamptonshire, 2021-22 data not available at a North Unitary level. January 2022 data will be available in March's report.
TBC	T94	% of children who received a 6-8 week view by the time they were 8 weeks			98.1%	98.0%	98.65%	98.2%	98.6%	TBD	 G (Nov 2021 to Dec 2021)	Higher is better	90%	This indicator represents the whole of Northamptonshire, 2021-22 data not available at a North Unitary level. January 2022 data will be available in March's report.
TBC	T95	% mothers known to be smokers at the time of delivery			11.9%	11.0%	11.2%	11.8%	n/a	n/a	 (Q2 to Q3)	Lower is better	11%	This indicator represents the whole of Northamptonshire. Q4 figure will be available in April's report.
TBC	T96	% substance misuse clients waiting more than 3 weeks for their first intervention			0%	0%	TBD	TBD	n/a	n/a	 (Q1 to Q2)	Lower is better	TBD	This indicator represents the whole of Northamptonshire. National target will be set up in April 2024. Q3 data is still not available from NDTMS.